

KIRLOSKAR PNEUMATIC COMPANY LTD.

Customer : Kirloskar Pneumatic Company Ltd.

Case : Managed Services

Kirloskar Pneumatic or KPCL is one of the leading names in India for Compressed Air, Air Conditioning & Refrigeration and Hydraulic Power transmission. They have two plants in Pune connected with point to point connectivity. They have around 20 servers for ERP, web services and internal applications and around 600 desktops with mixed OS platforms.

IT team has to manage both the locations and carry out tasks like Asset Management, License management and compliance, Call management, Application monitoring etc. Most of these tasks were being done manually which made it complex, time consuming and reactive.

They required some system which will have a single console and will be interlinked to carry out all the above mentioned tasks, with scripting facility to automate some part of the activities and will also generate a consolidated report for the management.

Vintech proposed and deployed Vintech Managed Services Suite on Kaseya platform to address all these needs. Highlights of the solution were : Single console, AD Integrated, Agent and server based technology with encrypted communication, scheduled and automated asset inventory and license audit, monitoring of critical servers and services, patch management and ticketing solution and consolidated report generation in multiple formats.

The entire solution was deployed within 10 days on 600+ clients.

Comment from Mr. Manoj Gaikwad, IT Manager at KPCL, after the successful deployment : “VMS on Kaseya platform is the best suitable solution to manage our IT activities and automated a lot of things to get the best results. “